Subject: Re: Fw: Bigbelly - (Little Tokyo) Daily Fullness Report
From: "Lorena Ochoa" <lochoa@lacorps.org>
Date: 7/2/19, 12:35 PM
To: "Logan Nater" <lnater@bigbelly.com>
CC: <support@bigbelly.com>, "Ellen Endo" <ellenendo@yahoo.com>, "Jason Vergados" <jvergados@bigbelly.com>, "Robert Skillman" <rskillman@lacorps.org>

Good morning Logan,

Thank you!

Thank you,

Lorena Umana

Program Coordinator

LA Conservation Corps| www.lacorps.org <http://www.lacorps.org/>

2824 S. Main St., Los Angeles, CA 90007

v: 213-749-3601 ext. 545 | f: 213-749-4301

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From: Logan Nater <lnater@bigbelly.com>
Sent: Monday, July 1, 2019 1:28 PM
To: Lorena Ochoa
Cc: support@bigbelly.com; Ellen Endo; Jason Vergados; Robert Skillman
Subject: Re: Fw: Bigbelly - (Little Tokyo) Daily Fullness Report

Hello and good afternoon Lorena, I hope all is well.

I have created cases 35857 and 35858 for stations 1518795 - 1st & Central/"Hopper Jam" alert and 1518791 - 2nd @ Center Plaza/"Hopper Jam" alert and have dispatched for service.

I will follow up with a service date once available.

Please contact me with any questions.

Thank you...LJN

Logan J. Nater

Customer Support Technician

150 A Street, Suite 103 | Needham, MA 02494 USA
+1 781.444.6002 main | +1 781.444.5651 fax

Customer Support +1 888.820.0300 Ext. 3

Email: support@bigbelly.com <mailto:support@bigbelly.com>

www.bigbelly.com <http://www.bigbellysolar.com/>

<https://docs.google.com/uc?export=download&id=1gkCgNANA9EkNVM8J-8_CMoJo7UikO0bV&revid=0B76nWOF8V7LgSkpjaXJ4VmhQaGpDNSsvbFQzVWV3MTU3dDlrPQ>

On Thu, Jun 27, 2019 at 10:05 AM Lorena Ochoa <lochoa@lacorps.org <mailto:lochoa@lacorps.org>> wrote:

Good morning,

I'm with Little Tokyo BID and the purpose of my email is to inform you that these two Big Bellys are not resetting after maintenance is done. The Age notification report is inaccurate.

Please advise on what to do or how to handle this matter.

Thank you,

Lorena Umana

Program Coordinator

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From: notification@clean.bigbelly.com <mailto:notification@clean.bigbelly.com> <notification@clean.bigbelly.com <mailto:notification@clean.bigbelly.com> >
Sent: Thursday, June 27, 2019 6:01 AM
To: Lorena Ochoa
Subject: Bigbelly - (Little Tokyo) Daily Fullness Report

CLEAN Ready to Collect Notification Jun 27 6:01 AM

(Little Tokyo) Daily Fullness Report

Los Angeles, City of

Current Status

Waste Stream	Age	Fullness	Alert	Overflow
Trash	0	0	2	0

Stations Ready to Be Collected

Station*	Waste Stream	Description	Current Status	Group Level	Reason	Age
1518791 <http://clean.bigbelly.com/compactor-info.jsp?serial-number=1518791&hub-id=51712>	Trash	2nd @ Center Plaza	Empty	ALERT	81.7 days	Little Tokyo BID
1518795 <http://clean.bigbelly.com/compactor-info.jsp?serial-number=1518795&hub-id=51719>	Trash	1st & Central	Empty	ALERT	69.9 days	Little Tokyo BID

<http://bigbelly.com/wp-content/uploads/2018/10/BigbellySmartSolutionsforCities-1.jpg>

You are receiving this notification because your email address was entered to receive notifications from CLEAN. To unsubscribe, click <https://www.google-analytics.com/collect?v=1&tid=UA-18562646-1&aip=1&cid=764f08302f7d44cdbead94b374c8b400&t=event&ec=CLEAN+Reason+Notification&ea=open&el=Daily> here <http://clean.bigbelly.com/email-preferences.html?uuid=764f08302f7d44cdbead94b374c8b400> .

Good morning Logan,

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Lorena Umana
Program Coordinator
LA Conservation Corps| www.lacorps.org
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